



CAMERICH USA
sales@camerichusa.com

Dropship / Residential Delivery / White Glove Delivery Service Disclaimer

As a courtesy to our dealers, we offer assistance in coordinating White Glove delivery through independent third-party logistics providers ("Delivery Partners"). Please note the following important terms:

1. **Independent Third Party**

The Delivery Service provider is an independent company not owned, operated, or controlled by **Camerich USA**. We request quotes and help coordinate scheduling solely for your convenience.

2. **Liability & Responsibility**

All handling, transportation, and delivery services are performed exclusively by the Delivery Partner.

- Any damage, delay, loss, or service failure during pickup, transit, or final delivery is the responsibility of the Delivery Partner under their policies and coverage limits.
- **Our company cannot assume financial responsibility** for any issues beyond what the Delivery Partner agrees to cover.

3. **Claims & Coverage**

If an issue arises, we will assist you in filing a claim with the Delivery Partner and will provide all supporting documentation available (provided by the dealer).

- Compensation, if any, will be based solely on the Delivery Partner's insurance policy, coverage limits, and claim approval.
- If the Delivery Partner denies or limits coverage, **the dealer is responsible for any remaining costs**, including repair, replacement, re-delivery, or customer accommodation.

4. **Dealer Due Diligence**

We strongly recommend that dealers:

- Review the Delivery Partner's insurance coverage, claim procedures, and liability limits.
- Confirm that the chosen service level meets their customer's expectations.
- Communicate directly with the Delivery Partner regarding any special handling requirements.

5. **Our Commitment**

While we cannot accept liability for third-party performance, we remain committed to supporting our dealers.

- We will help coordinate logistics, provide product information, packaging details, and assist in resolving issues where possible.
- Our goal is to ensure the smoothest experience achievable, but we must operate within the boundaries of what the Delivery Partner provides.

Dealer Acknowledgment

I hereby acknowledge and agree that White Glove delivery arranged through Camerich USA / Seed Design USA is performed entirely by independent third-party Delivery Partners, and that any damages or service-related issues are subject only to the Delivery Partner's liability policies. I further agree that any costs not covered by the Delivery Partner will be my responsibility as the dealer.

Company Name: _____

Printed Name: _____ Authorized Signature: _____

Title: _____ Date: _____
